



Bennett Pump Company
Retail Dispensers & Pumps

Bennett Commercial Pump Company
Commercial/Industrial Dispensers & Pumps

1218 E. Pontaluna Rd. ~ Spring Lake, Mi. USA 49456 ~ USA Tel: 800-423-6638
International Tel: 231-799-6266 ~ Fax: 231-799-6202
Email: techhelp@bennettpump.com ~ www.bennettusa.com & www.bennettpump.com

Distribution to: **RETAIL** USA Distributors, Service Reps, Installers that have purchased or are servicing and installing Horizon2 Retail Dispensers

Subject: Home Study Course and Certification Exam for Horizon2 Retail Dispensers

Technical Services at Bennett Pump Company is pleased to announce the availability of the Horizon 2 Home Study Course. This training is designed for the people that have purchased the Horizon 2 dispenser and are familiar with the Bennett style electronic dispensers, and for technicians/service people that are fairly new to the industry. This training program was created to alleviate some of the cost associated with sending your technicians to classroom training.

The training is offered on CD ROM. The intended audience is for Installers (Installer training) and for people that intend to service the equipment (Service training). For Installer training, you will only need to complete the first two modules, and take the exam. For the Service Training, you will need to complete the Installer and Service training and take the exam. The exam is sent back to Bennett Technical Support for grading. Bennett will notify the student of the exam results and issue certification.

The training “modules” are designed for self paced Home Study. They are in Power Point show format. Power Point “Viewer” is included on the CD. You will not have to have Microsoft Power Point installed on your PC to take this training. Follow the User Guide to run the training program.

Classroom training will still be offered each calender quarter at Bennett Pump Company Headquarters and certain field classes on an as needed basis. Certification will be required through either Home Study or Classroom training by June 1, 2004 for Bennett to process your warranty claims on this product line.

To order the Home Study Course for Horizon 2 dispensers, please fill out the attached Order Form and send it in to:

Bennett Technical Support 1218 E. Pontaluna Road Spring Lake, Mi 49456 Or Fax to: 231-799-6202

Minimum System Requirements: Windows 98 SP2, Second Edition Or, Windows 2000, XP, ME Pentium Processors or higher w/ sound card & speaker Local Printer Contact Tech Support Manager for Details or Questions



Bennett Pump Company
Home Study Course
Order Form

There are two courses available for Home Study for the Horizon 2 Electronic Retail dispenser series. They are:
Certified Installer Approximate time to complete – 2 – 4 Hours (not including Exam time)
Certified Service Technician Approximate time to complete – 10 – 14 Hours “ “
 Both courses are designed as a self paced, home study training system. Each package includes:
 Certified Installer – One CD ROM, User Guide, Manuals and Final Exam.
 Certified Service Technician – Two CD Roms, User Guide, Manuals and Final Exam
 There is one course available for Go Pump Electronic Commercial Dispensers. It is :
Certified Go Pump Installer/Service –Approximate time to complete – 4 to 8 Hours (not including Exam time).
 Package includes : 1 CD ROM with User Guide and Exam.

Your order should be sent in accompanied by a check for the Grand Total amount. Checks must be made out to Bennett Pump Company. The orders and checks should be sent to:

Manager of Technical Services
Bennett Pump Company
1218 East Pontaluna Road
Spring Lake, MI 49456

Other accepted method of payments are – Purchase Order (authorized distributor) or Visa/Mastercard.

For more ordering information contact Bennett Technical Support at 1-800-423-6638

Home Study Courses:

P/N	Qty	Description	Cost	Total
107696	___	Horizon 2 Installer	\$250	___
107697	___	Horizon 2 Service Technician	\$500	___
107713	___	Go Pump Installation and Service	\$400	___
			Grand Total	___

Student/s Name _____

Company Name _____

Shipping Street Address _____

City, State, Zip _____

Company Phone _____

Company Fax _____

Authorized Distributor – Charge to my account PO # _____

Visa / Mastercard Number _____ Exp. Date _____

Authorization Name _____ Authorization Signature _____